

The issue you are facing is due to the punchout site's cookies not being stored by the browser.

IE 11 by default is set not to accept session cookies, which has to be manually enabled to address issues with supplier punchout. Below is a screenshot on how you can switch cookies to 'on'.

Steps to follow:

- Open Internet Explorer from Desktop
- Click on the settings button on the top right corner, under the close/exit button of the browser
- Select Internet Options
- Navigate to the tab named 'Privacy'
- Click on 'Advanced' for advanced privacy settings
- Check the box next to the message 'Always allow session cookies' and click 'OK'
- Click 'OK' again
- Restart the browser and login to Ariba

